

Dane County Case Management

(For senior adults 60 years and older)

Promoting Independence for Senior Adults



Who we are:

- ❖ **Organized group of trained Case Management professionals whose primary goal is to provide senior adults age 60 and over support, information, referrals and advocacy they need to safely remain in their homes.**

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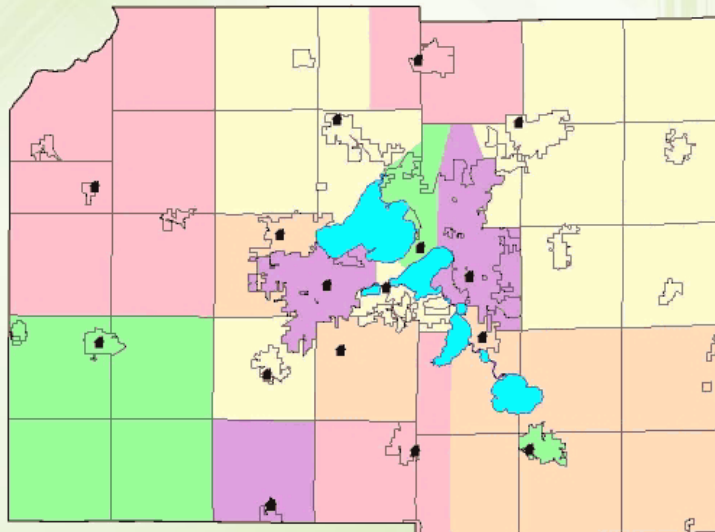
Who we are:

- ❖ Umbrella organization is the Dane County Area Agency on Aging.
- ❖ Each agency has a Service Agreement with Dane County Department of Human Services.
- ❖ Monthly reporting to Dane County Department of Human Services.
- ❖ Case Managers adhere to Case Management Standards as developed by the Dane County Area Agency on Aging.



Who we are:

- ❖ 16 agencies, called Focal Points, are located throughout Dane County.
- ❖ These agencies are the entry point for obtaining information and assistance relating to programs and services available to senior adults.
- ❖ One of these services is the Case Management program.
- ❖ Each Focal Point has designated service areas.

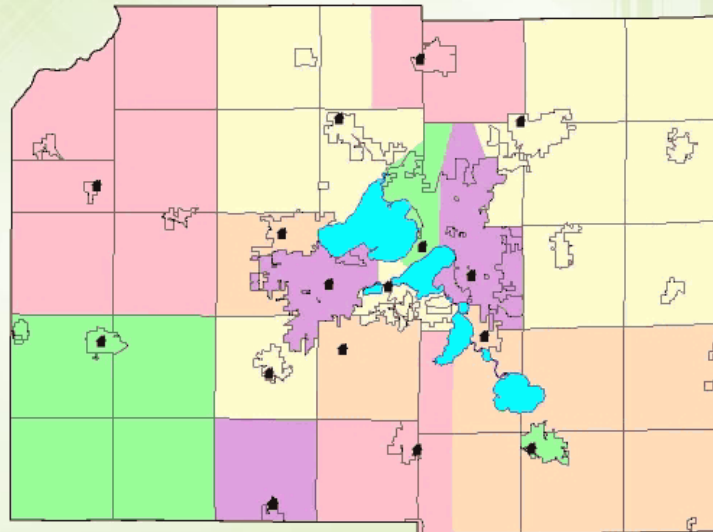


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Who we are:

- ❖ In the City of Madison, the Focal Point agencies are known as Coalitions.
 - ❖ There are 4 Coalitions, with each having designated service areas by north, south, east and west.
- ❖ In communities surrounding City of Madison, the Focal Point agencies are the community Senior Centers.



Focal Points:

Belleville Senior Center

Colonial Club Senior Activity Center

DeForest Area Senior Center

East Madison/Monona Coalition

Fitchburg Senior Center

McFarland Senior Outreach Services

Middleton Senior Center

North/Eastside Senior Coalition

Northwest Dane Senior Services

Oregon Area Senior Center

South Madison Coalition

Southwest Dane Senior Outreach

Stoughton Area Senior Center

Verona Senior Center

Waunakee Area Senior Center

West Madison Senior Coalition

Who can utilize this program:

- ❖ **Any senior adult 60 years and older can participate.**
- ❖ **No income and asset requirement to participate.**
- ❖ **Anyone desiring information regarding services for senior adults can contact the Case Management program for information and referral.**

What is our role:

- ❖ **Provide short-term information and referral to senior adults and/or those involved as their primary support.**
- ❖ **Conduct home visits to assess the individual needs of each senior adult and then provide information, referrals and advocacy according to those agreed upon needs.**
 - ❖ **Assistance can also be provided in person with Case Managers at their Focal Point agency location.**

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What is our role:

- ❖ **Provide ongoing Case Management support for senior adults who would benefit from this type of assistance.**
 - ❖ **Individual service plans developed for ongoing Case Management.**
- ❖ **Professional assistance provided in a confidential manner.**



Examples of Case Management support:

Information, referral, assistance coordinating and guiding individual(s) through the process for:

- ❖ **In-home supportive care options**
 - ❖ **Light housekeeping, personal care, home delivered meals, laundry, grocery shopping, minor home repairs**
- ❖ **In-home safety assessment**
- ❖ **Caregiver support options**
 - ❖ **Respite care, support groups, Adult Day Care, Powerful Tools for the Caregiver**

- ❖ Prescription assistance options
- ❖ Utility assistance programs
- ❖ Support groups
 - ❖ Low vision, Parkinson's, AA, Al-Anon, Living Well with Chronic Conditions
- ❖ Transportation
- ❖ Assessment for eligibility for federal, state and county programs
- ❖ Overview of long-term care options such as the Community Options Program (COP) and Care Wisconsin
- ❖ Housing
 - ❖ Independent senior affordable housing, assisted living, skilled care
- ❖ Recreational and socialization options
- ❖ Volunteer opportunities

- ❖ **Overview of long-term care options such as the Community Options Program (COP) and Care Wisconsin**
 - ❖ **Low vision, Parkinson's, AA, Al-Anon, Living Well with Chronic Disease**

Information, referral, assistance coordinating and guiding individual(s) through the process for:

❖ **Housing**

❖ **Independent senior affordable housing, assisted living, skilled care**

❖ **Recreational and socialization options**

❖ **Volunteer opportunities**

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Examples of referral sources:

- ❖ **Family and friends**
- ❖ **Self-referral**
- ❖ **Medicare certified home health agencies**
- ❖ **Hospital discharge planners**
- ❖ **Local church / parish nurse program**



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Examples of referral sources:

- ❖ Local physicians
- ❖ Elder Abuse program of Dane County
- ❖ Local police department / building inspector
- ❖ Nursing home
- ❖ Caring for the Caregiver program of Dane County





How do you make a referral for Case Management:

- ❖ **Contact your local Senior Center or Coalition directly**
- ❖ **Contact Dane County Area Agency on Aging**
 - ❖ **(608) 261-9930**
- ❖ **Contact United Way 2-1-1**